



Media Advisory

April 19, 2017
For Immediate Release

For more information, contact:
KUB Community Relations

KUB Performing Phone System Maintenance *Main Phone Number Will Be Temporarily Offline*

On Wednesday, April 19, KUB will perform maintenance on its phone system beginning at 9 p.m. During this time, the main phone number for KUB of 524-2911 will be unavailable for approximately 30 minutes. Customers who call this number during this time will not be able to complete their call. Customers with utility emergencies or who need to report outages should use 800-250-8068 or go online to www.kub.org on their desktop or mobile device. This is the first of a few KUB maintenance and upgrade activities which will require temporary disruptions to customer information services, and KUB appreciates the patience of its customers as this work is completed.

KUB is a municipal utility serving Knox and parts of seven adjacent counties and provides electric, natural gas, water, and wastewater services to more than 453,000 customers.

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