



## NEWS RELEASE

September 22, 2021  
For Immediate Release

For more information, contact:  
KUB External Relations

### **KUB Recognized by the American Public Gas Association for Operational Excellence**

The American Public Gas Association (APGA) presented Knoxville Utilities Board (KUB) with the APGA System Operational Achievement Recognition (SOAR) Award for excellence in operating its natural gas utility. KUB was selected for a Gold SOAR Award by the SOAR Task Force from the APGA Operations and Safety Committee out of approximately 730 APGA members. The group of utilities earning a Gold SOAR Award is less than two percent of all APGA members.

The selection was based on demonstrated excellence in four key areas:

- System Integrity – Applying capital improvements and maintenance to operate safe systems
- System Improvement – Using innovative tools, technologies, and industry best practices
- Employee Safety - Applying excellence in policies, procedures, tools, and equipment usage
- Workforce Development – Creating recruitment, retention, and employee satisfaction strategies

APGA President and CEO Dave Schryver remarked, “Knoxville Utilities Board was highly rated in all four areas that are required of SOAR. KUB consistently demonstrates a commitment to providing natural gas safely and efficiently to all those in their community and as such, serves as a model for all other natural gas utilities in the country. APGA is proud to recognize KUB and is confident in their continued success.”

Within APGA’s approximate 730 public gas system members, KUB is one of fourteen current Gold SOAR Award recipients. To find out more about KUB’s natural gas system, visit [www.kub.org](http://www.kub.org).

*KUB is a municipal utility serving Knox and parts of seven adjacent counties and provides electric, gas, water, and wastewater services to more than 468,000 customers.*

###