



News Release

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For Immediate Release

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KUB Communications

KUB Fiber Reaches Halfway Mark in Buildout

KUB will enter its third and final phase of fiber network construction in 2026

Knoxville, TN – Nearly two and a half years after the first installation, KUB Fiber has successfully reached the halfway point in its fiber network buildout, making high-speed internet available to nearly 84,000 residential and business customers across the KUB service area.

In 2026, KUB will begin the third and final phase of its fiber network construction. This milestone will give all KUB electric customers access to the fastest internet available and improve electric reliability through the benefits of fiber technology.

“The COVID-19 pandemic made it clear that high-speed internet was no longer a luxury, but a necessity for individuals and communities to thrive,” KUB President and CEO Gabriel J. Bolas II said. “We’re delivering on our promise to provide the fastest internet possible with a full range of internet products and services all backed by local customer support.”

KUB Fiber is helping businesses thrive with improved efficiency for their operations and savings of hundreds – or even thousands – on their internet bills. The ongoing buildout also continues to prioritize rural communities that were previously underserved or unserved by other internet providers. KUB Fiber is now available to all KUB customers in Union and Grainger Counties, with upcoming construction planned for Sevier and Jefferson Counties.

“For some of our customers, this is the first time they have had a wired connection,” Bolas said. “Remote work and internet-reliant schoolwork is now something these households can complete without worrying about their connectivity.”

As the fiber network expanded, KUB launched its ConnectED program to assist lower income student households. The program provides free KUB Fiber services to income-eligible K-12 student households in Knox County, with funding from Knox County and the City of Knoxville. The program currently serves 182 students and continues to expand.

"With KUB Fiber, the advantages extend far beyond having high-speed internet," said Bolas. "We're transforming lifestyles, empowering businesses, and strengthening connections within communities."

In 2025, KUB Fiber will be available to customers in Seymour, Strawberry Plains, Holston Hills, additional portions of North Knox County, and more.

To learn more about KUB Fiber and to find out when it will be available in your area, visit www.kub.org/fiber.

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KUB provides more than 501,000 customers in Knox and parts of seven surrounding counties with safe and reliable electric, fiber, natural gas, wastewater treatment, and water services.