

Media Advisory #5

May 28, 2017
For Immediate Release

Customers Out: 1,316
Peak Outage Number: 49,275
Crews Working: 65+ crews (including from Georgia, North Carolina, and Kentucky)

KUB and contract crews continued to work throughout the night, and will continue to work throughout the day, to restore power to all those who are still without service following powerful storms on Saturday evening. Crews have come from out of state to assist with restoration efforts, and all crews will work rotating shifts until restoration is complete.

Stay Away from Downed Power Lines / Contact with Trees and Limbs

As restoration efforts continue, KUB advises customers to stay well away from any downed power lines as they may be energized. Also be mindful that trees leaning on power lines, utility poles, and related equipment can conduct electricity, and contact should be avoided. Trees and limbs on the ground may be in contact with energized power lines and may pose a threat as well. Additionally, customers are reminded to stay at least 25-feet from the work area for their safety and the safety of our crews.

Restoration Time Frames

Crews continued to make significant progress overnight as overall outages were reduced from approximately 3,200 at 10 p.m. Sunday evening down to 1,300 by Monday morning. All available resources remain committed to restoration efforts.

KUB thanks its customers for their continued patience and support as crews work around-the-clock to restore service.

KUB determines the order of restoration in the following sequence:

- Critical system loads that include communications systems, water/wastewater pump stations, hospitals, and other services vital to public welfare. [COMPLETE]
- Transmission lines (the backbone of the electric system) serving large numbers of customers. [COMPLETE]
- Substation equipment that can impact large numbers, as well. [COMPLETE]
- Distribution lines serving subdivisions, large housing areas, and commercial areas. [IN PROGRESS]
- Service lines and transformers that serve small numbers of customers. [IN PROGRESS]
- Service lines and transformers serving individual customers. [IN PROGRESS]

For your convenience, the latest outage numbers and storm tips can be found at our Web site, www.kub.org.

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Customers with Damaged Service Lines, Weatherheads, and Meter Centers:

KUB advises customers who have damage to their electric service equipment such as weatherheads, conduits, and meter centers should contact a qualified electrician to make repairs before KUB can reconnect the customer's electricity. In addition, the customer should contact KUB to lower the service line (at no charge to the customer) so the customer's contractor can safely perform the necessary work. Visit the following link for more detailed information <http://www.kub.org/wps/portal/Customers/PowerOutages>.

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