



Knoxville Utilities Board

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**Board Meeting Agenda - MARKED**  
**Thursday, March 15, 2018**  
**Noon**

<b>Call to Order</b>	Chair Herbert
<b>Roll Call</b>	All present
<b>Approval of Minutes</b>	Approved
<b>Old Business</b>	None

**New Business**

*Approved on first and final reading*

Resolution 1374 – A Resolution Authorizing the Knoxville Utilities Board (“KUB”) to Implement an Ongoing Voluntary Round It Up Program to Provide Additional Funding for Low-Income Residential Weatherization in KUB’s Service Area, and Accept and Distribute Additional Voluntary Contributions to the Program

**President’s Report**

President Roach reminded Commissioners that Staff committed during last year’s rate discussions to conduct a cost of service study on each utility system before the consideration of rate adjustments beginning fiscal year 2021. She advised the Board that the Electric system’s cost of service study has been completed and recognized Mike Bolin, Vice President of Utility Advancement, to summarize the results of the study.

President Roach advised Commissioners that KUB is unique among utility companies in that KUB has full-time customer counselors who work in helping customers in managing their utility bills and directing them to social agencies for other assistance as needed. She recognized Veronica Andrews, a full-time Customer Counselor and 2015 Leadership Development Program graduate, to share with the Board the work the counselors do to assist customers. She also recognized Customer Counselors, Anna Freshour and Pam Chambers who were attending the meeting and thanked them for the important work they do for KUB customers.

President Roach reminded Commissioners a member of the public inquired about the status of KUB's environmental report last month. She recognized Liz Hannah, Manager of Executive Services and Environmental Stewardship, to share the highlights of the report.

### **Other Business**

Chair Herbert reminded the Board that a 10-year plan was formally endorsed and three years of rate increases through fiscal year 2020 were adopted last year and that this April's financial plan session will not include a discussion of future rate increases. The financial discussion will provide input on the fiscal year 2019 budget. The business meeting will begin at 10:00 a.m. instead of 8:30 a.m, as in the past. The meeting will be brief and public comments will be welcome before the meeting is adjourned. Following the conclusion of the business meeting, we will begin the fiscal year 2019 budget presentation including information about system projects in the upcoming year. That session should conclude around noon and boxed lunches will be provided.

### **Adjournment**

1:08 p.m.